

# INDEPENDENT SECOND MEDICAL OPINION REQUEST



## HOW TO DO

You or a loved one are confronted with a challenging medical diagnosis or have been suggested a serious treatment?

You feel unsure about a significant healthcare decision?

You are seeking an independent second medical opinion? That's why we're here to provide support and guidance.

At TheKnowHow, we crafted our **SECOND OPINION PATIENT PORTAL** with your convenience in mind, offering a secure and user-friendly platform for all your requests and interactions.

In a private room established only for you, you can confidently upload your personal data and your requests, knowing that our advanced security measures prioritize the confidentiality of your information.

Our team is here to assist you at every step, ensuring a smooth and tailored experience.

<https://theknowhow.ae/second-opinion-request/>

# TKH INDEPENDENT SECOND MEDICAL OPINION



## **THEKNOWHOW “SECOND OPINION REQUEST” SITE**

To initiate your second opinion process, you only need to send us your email address. We take care to create your secure private room on our Second Opinion Patient Portal.

## **OPEN THE DOOR TO YOUR PRIVATE ROOM**

First, we send you an invitation to your private room. For security measures, you need to confirm your email address to open your door. There, you find documents for your further guidance.

## **UPLOAD YOUR PERSONAL DATA AND MEDICAL INFORMATION**

The interactive “TKH Patient Questionnaire” collects necessary personal data and your questions for your independent medical expert.

It is important that our experts understand your medical condition. Therefore, a doctor’s letter with your medical history, complaints, diagnoses, medications, and the current treatment plan is obligatory. If radiology (CT, MRI) has been done, please ask the radiology department for an anonymized patient copy. A second opinion on cancer treatment usually requires a pathology report. By drag and drop you can easily upload your medical documents.

The “TKH Patient Consent” signed by you allows us to store and process your data.

## **FAST - BUT CAREFUL AND THOROUGH**

Be aware that our experts need time to thoroughly analyze your request.

Usually, they return their report within around 10 working days.

In some situations, time might be more pressing. If you need an express service, feel free to ask us. Depending on the medical indication, an urgent independent second opinion report may be prepared within around 5 working days.

## **WHAT HAPPENS AFTER YOUR SUBMISSION**

After submission, our office checks your request. When all the required information is complete, we send you your invoice. After payment, we assign your request to the best suitable expert in our global network. He will only get access to the anonymized versions of your medical files, not to your personal data.

## **YOU WILL RECEIVE YOUR WRITTEN REPORT THROUGH OUR OFFICE**

In an understandable language the report describes all relevant diagnostic or treatment strategies with their advantages and risks to support your informed decision how to proceed.

We are here for you to discuss any details of the report or further questions.

You need more information? Don’t hesitate to contact us!

